



The Court International Building
 2550 University Ave W, Suite 310N
 St Paul, MN 55114
 Telephone: 651-379-5157 Fax: 651-379-5159

Dear _____,

I am writing to inform you that our office is closing your file because it has been more than six months since you received services from us. Our records indicate that your last visit was on:

As part of the closing process, we are asking that you answer the following questions about **Natalis Counseling & Psychology Solutions** and about the care you received. Please return this letter to us:

Natalis Counseling & Psychology Solutions
 The Court International Building
 2550 University Ave W, Suite 310N
 St Paul, MN 55114
 Telephone: 651-379-5157 Fax: 651-379-5159

On a scale from 1-10 (1 = very dissatisfied; 10 = very satisfied), how do you rate the services provided by **Natalis Counseling & Psychology Solutions**:

Question	1-10
How satisfied are you with the professionalism of the Natalis staff?	1 2 3 4 5 6 7 8 9 10
How satisfied are you with Natalis' hours and locations?	1 2 3 4 5 6 7 8 9 10
How satisfied are you with the confidentiality processes at Natalis ?	1 2 3 4 5 6 7 8 9 10

From the options given, please answer these additional questions about the care you received:

Question	Options
Compared to your first visit, how do you feel? Has your mood changed?	Better No change Worse
Do you feel that your issues were understood and addressed effectively?	Yes No
Do you feel that you benefited from your visits to Natalis?	Yes No

Comments:

Thank you for taking the time to answer our questions. Please return this form in the self-addressed, stamped envelope at your convenience. Please feel free to contact us in the future.

Sincerely,

Your Team at Natalis